

Merchant SecureAssist® Can Help



Because compliance is required, you should learn about PCI DSS and consider using a self-service PCI DSS program. Mercury® offers you the tools to achieve and maintain compliance quickly and easily through our Merchant SecureAssist® solution, offered in collaboration with the compliance and data security experts at

Trustwave. This solution includes an online “wizard” that guides you through the compliance process one step at a time, as well as real-time vulnerability scans.

Purchasing this option allows you to focus on your own expertise – your business – while still getting help as needed from PCI-DSS experts.

Merchant SecureAssist is one of the more comprehensive solutions available to merchants who process payment cards. The Merchant SecureAssist solution provides security solutions as well as helps you meet PCI compliance requirements. Let’s review three key components of Merchant SecureAssist and how they help you meet the PCI compliance requirements: scans, self-assessment questionnaires, and training. Following an explanation of each of these tools, you’ll see a snap shot of the PCI requirements that they remedy.

1. PCI-DSS requires that you scan your systems using an Approved Scanning Vendor. Merchant SecureAssist includes the required vulnerability scanning service and runs the necessary scan automatically on a monthly basis after initial set up. Each month, you will get notification of scan completion via email. The scans look for vulnerabilities on the network so that you know what you need to address to protect your card data environment.

[Comply With Industry Mandates Menu](#)

- [Understanding PCI – A Primer](#)

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Build and Maintain a Secure Network

- Requirement 1: Install and maintain a firewall configuration to protect cardholder data
- Requirement 2: Do not use vendor-supplied defaults for system passwords and other security parameters

Protect Cardholder Data

- Requirement 3: Protect stored cardholder data

Regularly Monitor and Test Networks

- Requirement 11: Regularly test security systems and processes.

2. PCI-DSS requires the annual completion of the self-assessment questionnaire (SAQ). Merchant SecureAssist includes a feature called the PCI Wizard. The PCI Wizard takes you through a set up process that selects the correct SAQ type and then walks you through the questionnaire in a simplified manner similar to tax software. Merchant SecureAssist also offers “Express Renewal.” Instead of having to complete the entire SAQ again each year, you may have the option to take a short cut: if nothing has changed in your environment or card acceptance patterns, you can confirm this with the software and it will renew your SAQ for another year. This eliminates the tedious task of starting from scratch each year.

Implement Strong Access Control Measures

- Requirement 7: Restrict access to cardholder data by business need to know
- Requirement 8: Assign a unique ID to each person with computer access
- Requirement 9: Restrict physical access to cardholder data

3. Merchant SecureAssist also includes a feature called the Security Policy Advisor. The Security Policy Advisor is a set of templates for security policy creation. Security Policy creation is another requirement of PCI DSS. All you need to do is fill in the blanks and implement the policy at the business and with your employees. Merchant SecureAssist also includes security awareness training videos and webinars for employees. These videos will help you meet the training requirement of the PCI DSS.

Maintain an Information Security Policy

- Requirement 12: Maintain a policy that addresses information security for all personnel.*

* https://www.pcisecuritystandards.org/documents/pci_dss_v2.pdf

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