

System Requirements for Microsoft Dynamics Retail Management Systems (RMS)

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- ▶ System requirements for Microsoft Dynamics RMS Store Operations and Microsoft Dynamics RMS Headquarters are provided within this page.

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Overview

Use this document to view system requirements for Store Operations and Headquarters.

System Requirements

This article describes the minimum hardware and software requirements for a Microsoft Dynamics RMS Store Operations or Microsoft Dynamics RMS Headquarters computer.

Microsoft Dynamics Retail Management System 2.0

Hardware Requirements

- ▶ Personal Computer: 600 MHz processor (1 GHz or higher recommended)
- ▶ Memory: 192 MB of RAM (512 or higher recommended)
- ▶ Hard Disk Space:
 - 50 MB of available hard disk space for each computer where Store Operations is loaded.
 - 1 GB of available hard disk space on the server for Store Operations database and future growth (2 GB for Headquarters).
- ▶ Monitor:
 - VGA (800x600) or higher-resolution monitor with 256 colors for Point of Sale application
 - VGA (1024x768) or higher-resolution for Manager application.
- ▶ Pointing Device: Microsoft Mouse or Compatible
- ▶ Network Card: 32-bit if networking other Store Operations computers or if you use Headquarters

Note The hardware recommendations listed above are general guidelines. Microsoft strongly recommends considering current hardware on the market for optimal performance and reliability.

Software Requirements

The following operating systems are supported:

- ▶ Microsoft Windows Vista Business or above (32 bit only)

- ▶ Microsoft Windows Server 2003 with Service Pack 1 or later
- ▶ Microsoft Windows XP Home or Professional with Service Pack 2 or later
- ▶ Microsoft Windows 2000 with Service Pack 4 or later
- ▶ Microsoft Windows Embedded for Point of Service (Store Operations only)

The following versions of SQL Server are supported:

- ▶ Microsoft SQL Server 2005 Standard and Enterprise Editions with Service Pack 1
- ▶ Microsoft SQL Server 2005 Express Edition with Service Pack 1
- ▶ Microsoft SQL Server 2000 Standard and Enterprise Editions with Service Pack 4
- ▶ Microsoft SQL Server 2000 Desktop Engine with Service Pack 4 (Not supported on Windows Vista)

Microsoft Retail Management System 1.3

Hardware Requirements

- ▶ Personal Computer: 500 MHz Intel Pentium (PIII) or higher processor
- ▶ Memory: 128 MB of RAM or higher (256 MB of RAM or higher recommended for Headquarters)
- ▶ Hard Disk Space:
 - 50 MB of available hard disk space for each computer where Store Operations is loaded.
 - 1 GB of available hard disk space on the server for Store Operations database and future growth (2 GB for Headquarters).
- ▶ Monitor:
 - VGA (800x600) or higher-resolution monitor with 256 colors for Point of Sale application
 - VGA (1024x768) or higher-resolution for Manager application.
- ▶ Pointing Device: Microsoft Mouse or Compatible
- ▶ Network Card: 32-bit if networking other Store Operations computers or if you use Headquarters

Note The hardware recommendations listed above are general guidelines. Microsoft strongly recommends considering current hardware on the market for optimal performance and reliability.

Software Requirements

The following operating systems are supported:

- ▶ Microsoft Windows Server 2003 with Service Pack 1 or later
- ▶ Microsoft Windows XP Home or Professional with Service Pack 2 or later
- ▶ Microsoft Windows 2000 with Service Pack 4 or later (Only for Microsoft RMS 1.3 Refresh and later)
- ▶ Microsoft Windows Embedded for Point of Service (Store Operations only)

The following versions of SQL Server are supported:

- ▶ Microsoft SQL Server 2005 Standard and Enterprise Editions with Service Pack 1 (Only for Microsoft RMS 1.3 Refresh and later)
- ▶ Microsoft SQL Server 2005 Express Edition with Service Pack 1 (Only for Microsoft RMS 1.3 Refresh and later)
- ▶ Microsoft SQL Server 2000 Standard and Enterprise Editions with Service Pack 4
- ▶ Microsoft SQL Server 2000 Desktop Engine with Service Pack 4

Support Information

For technical support questions please log on [here](#) and choose Submit a new support request. You may also contact Microsoft Dynamics Technical Support by calling 888-477-7877.

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